

## **RETURN POLICY**

\*\*\*All sales on Special Order Parts, Electrical/Assembly/Liquids/Aerosols including but not limited to starters, powerpacks, coils, lower units, paint, oil, etc. are final. No Exceptions.

In-Stock Parts: Items which we keep in stock can be returned within 14 calendar days of receipt but must be new, undamaged, complete, uninstalled and in original factory sealed packaging. All returns will have a 20% restocking fee. In-Stock Parts will not be accepted if packaging has been opened.

**Special Order Parts:** All items that are not housed on site or not currently in stock at the time of the order are considered special order. Including but not limited to lower units, propellers, trim units, assemblies, etc.

**Used Parts:** All used parts sales are final and sold as is. They have been tested to work prior to being sold. Used parts are not eligible for any return/refund.

The only exception to the return policy is if the return is due to an error on our behalf and that the products are in original, un-opened/un-used packaging. In this case we will exchange parts at no cost within 14 calendar days of receipt. Should you have questions on any returned items, please consult with the Parts Manager.

**Refunds-** Customers who complete a return may be eligible to a refund.

All refunds will be issued back to the customer via the original method of payment. For any transactions that were not completed via cash; please allow 3-5 business days for refund to be processed. For any questions or customer concerns, please reach out to our Parts Manager.